

# Volunteered Geographic Information (VGI) in scientific studies: bridging gaps and fostering collaboration

*from citizen science to ethical engagement*

Christel Hansen

[christel.hansen@up.ac.za](mailto:christel.hansen@up.ac.za)

University of Pretoria





# Background

**The collection and dissemination of geographic information by individuals, often non-experts, using web-based tools and technologies**

- A powerful form of citizen science
- Increasing recognition of public participation in data collection
- Democratisation of data collection
- Complements traditional data collection
- Addresses large-scale and real-time data needs

# Say what?

---



# Defining VGI

---

**Geographic information voluntarily contributed by individuals** *Goodchild, 2007*

## Key characteristics

- Voluntary contributions: driven by interest, passion, or community need
- Geographic focus: data inherently linked to location
- Diverse data types: observations, photos, maps, environmental readings
- Utilises readily available technology (e.g., smartphones, web platforms)

# Benefits

---



Enhanced data collection



Increased spatial and temporal coverage



Public engagement & education



Addresses data gaps



Real-time data collection



Cost-effective scaling



GPS integration



Multimedia data capture



Automatic data validation ?

# Limitations

---

Data quality and reliability

Spatial heterogeneity

Digital & cultural divide

Ethical considerations

# The digital divide

## Benefits of online surveys for VGI

- *Wide reach, efficiency, automated data collection, and ease of participation for those with access*

## The digital divide limitation

- *Not everyone has access to a smartphone, reliable internet, or the digital literacy required to participate in online VGI initiatives*
- *This can lead to significant biases in data representation, excluding rural, elderly, or low-income populations*



# Considerations

---



Data validation and  
quality control



Platform design



Community building



# Examples

---

- Disaster response: mapping damage and needs after natural disasters (e.g., OpenStreetMap in Haiti earthquake)
- Biodiversity mapping: global initiatives like eBird and iNaturalist contributing massive datasets for ecological research
- Great South African examples

The logo for eBird, featuring the word "eBird" in a black serif font, with the "e" in a green sans-serif font.

# iNaturalist



## How It Works



1

Record your observations



2

Share with fellow naturalists

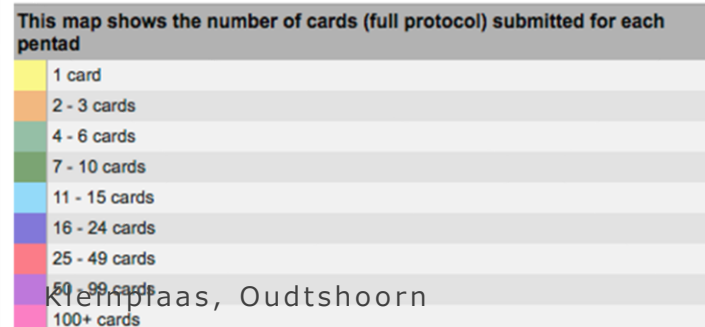
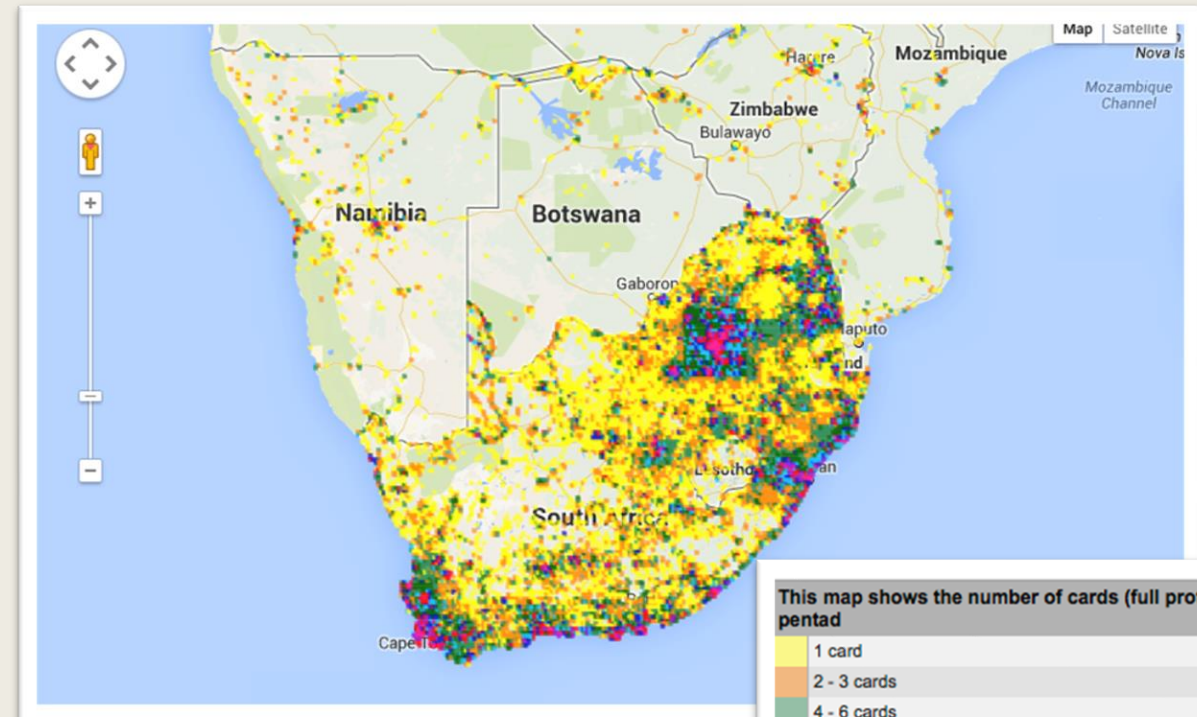
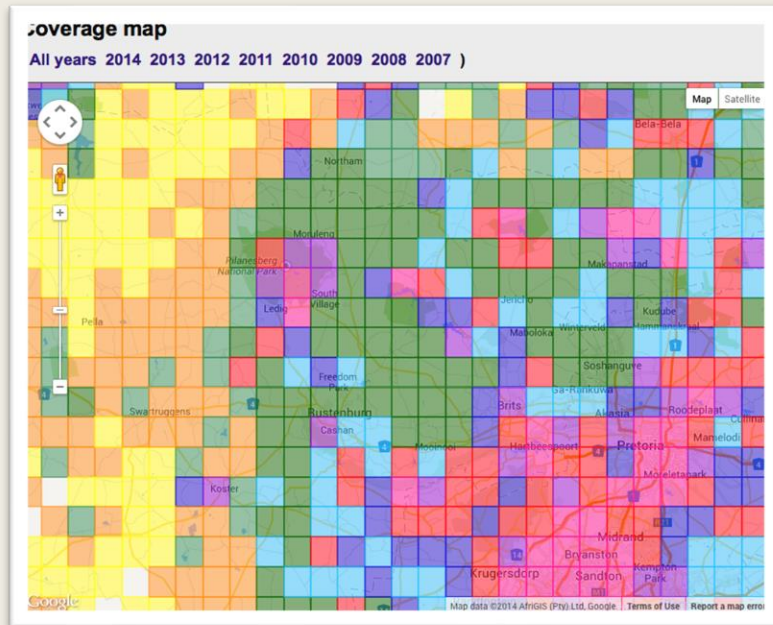


3

Discuss your findings

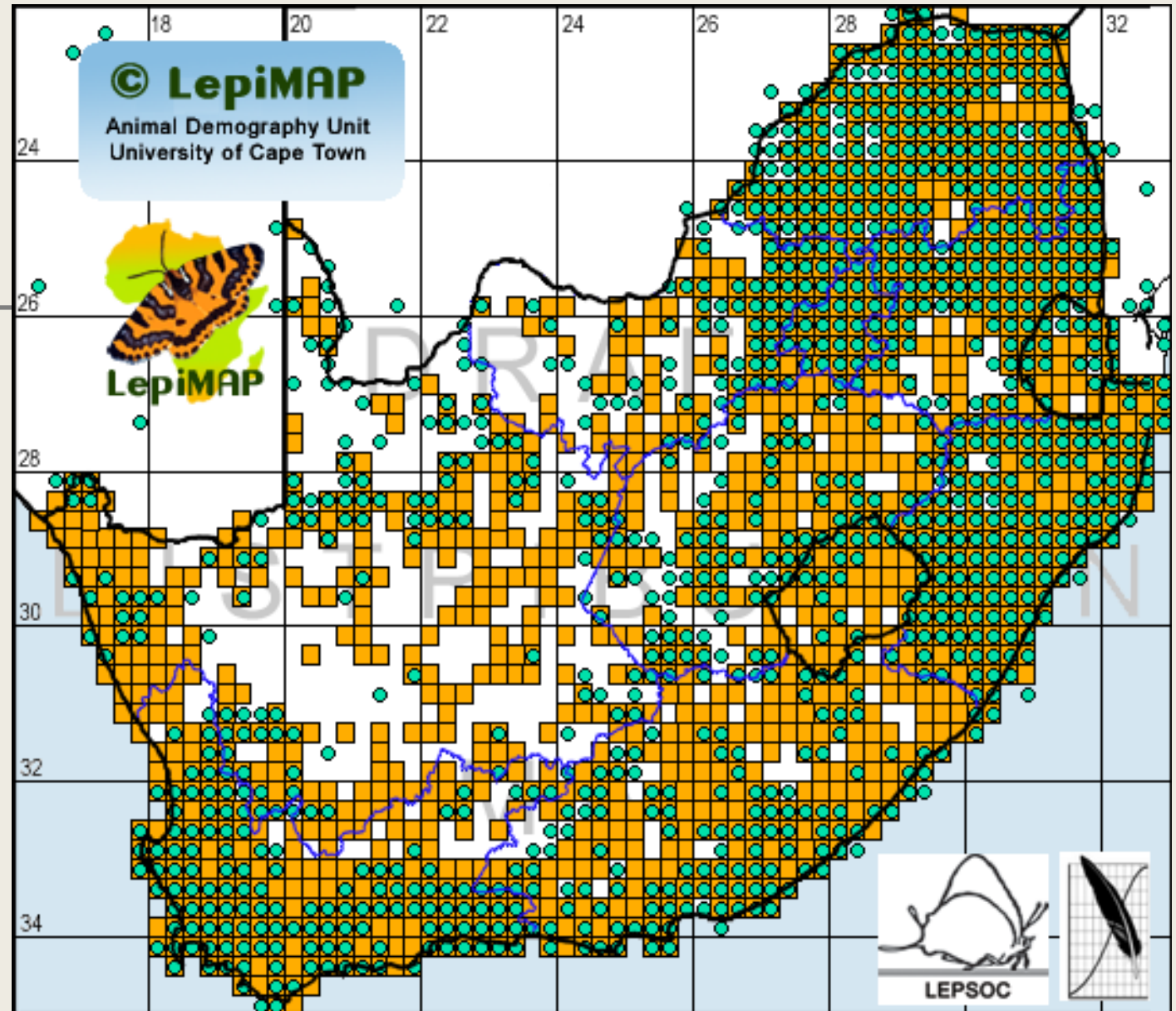
# South African Bird Atlas Project 2

<http://sabap2.birdmap.africa/>



# LepiMAP

<https://www.lepsocafrika.org/?p=projects&s=lepimap>



# VGI tools

The KoboToolbox logo, featuring a blue square icon with a white checkmark and the text "KoboToolbox" in blue.The ArcGIS Survey123 logo, featuring a green hexagon icon with a white checkmark and the text "ArcGIS Survey123" in white.

---

## Advantages

- Rapid deployment and scaling
- Anonymity can encourage participation

## Disadvantages

- Excludes those without internet or digital literacy
- May not capture nuanced, local knowledge







# VGI and helicopter (parachute) science

An unfortunate series of events

*Smit et al. 2025*



# Opportunities to circumvent helicopter science



Fostering collaborative research (participatory approaches)



Increased local capacity and expertise (co-creation of knowledge)



Alignment with local needs (ethical mediation)



Mutual benefits

# Ethical mediation

---



Navigating cultural sensibilities



The concept of “ethical mediation”



Informed consent



Positionality

*Hiari & Razem 2025*

# How does this affect VGI?

Develop consent processes that are culturally appropriate and allow for flexibility

Focus on genuine respect for local values rather than just institutional protection

# Considerations

---

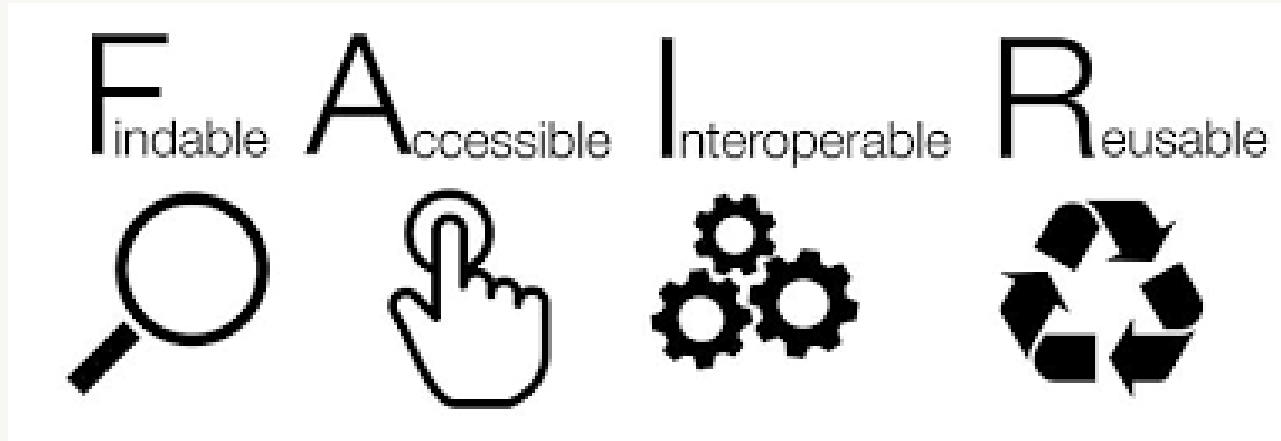
## TECHNICAL

Data quality and accuracy  
Metadata documentation  
Interoperability standards  
Privacy and security  
Long-term data preservation

## SOCIAL

Community consent processes  
Cultural protocols  
Benefit-sharing agreements  
Capacity building programs  
Ongoing relationship maintenance





**Link to FAIR data use principles**

# Open data access and platforms

## Importance of open access for VGI

Maximizes the reach and impact of VGI data  
Democratises access to geographic data

## Facilitates broader scientific collaboration and interdisciplinary research

Ensures transparency and accountability

## Examples of open access VGI platforms

Global Biodiversity Information Facility (GBIF), OpenStreetMap (data and tools)

**challenges: ensuring data quality and long-term stewardship**

# What to do?

---

## Strategies to mitigate limitations

- *Combining online methods with offline data collection (e.g., paper forms, community workshops)*
- *Establishing community hubs with shared devices and Internet access*
- *Partnering with local organizations to provide support and training*
- *Combine digital and analogue methods, provide community training, and ensure inclusive engagement strategies*



# Key takeaways

01

Geographic information is powerful but must be used ethically and inclusively

02

Stakeholder engagement prevents "helicopter science" and improves research quality

03

Digital divides require careful consideration in research design

04

Cultural mediation is essential for successful international research

# Looking forward

01

VGI offers immense potential to revolutionize scientific data collection and analysis

02

Requires a continued focus on data quality, ethical engagement, and inclusivity

03

By fostering genuine partnerships and addressing the digital divide, VGI can play a crucial role in shaping more equitable, collaborative, and impactful scientific research





# Thank you!